CSE 265: System and Network Administration

• Disaster Recovery
  – Why disaster recovery?
  – What is a disaster?
  – Risk analysis?
  – Legal obligations
  – Damage limitation
  – Preparation

• Backup and Restore is coming in a few weeks
Why Disaster Recovery

• A disaster recovery plan
  − considers what disasters could hit
  − implements ways to mitigate potential disasters
  − makes preparations to enable quick restoration of services
  − identifies key services and how quickly they need to be restored

• Need to understand the requirements
What is a disaster?

- A catastrophic event that causes a massive outage (affecting an entire building or site)
- Natural disasters
- Man-made disasters
Fire and Earthquake
Lightning and Tornadoes
Bombings
Back-hoes
Power Outages
Electronic Break-In
What is a disaster?

• A catastrophic event that causes a massive outage (affecting an entire building or site)

• Natural disasters
  - Earthquake, hurricane, tornado, plague or other diseases, lightning strike, fire, or flood

• Man-made disasters
  - Bomb or other terrorism, massive loss of power, idiots with backhoes, security breaches
Risk analysis

- First step in disaster recovery planning (usu. outsourced)
- Determines budget for mitigation of disaster
  - \((\text{ExpCost(Disast)} - \text{ExpCost(MitigatedDisast)}) \times \text{Prob(Disast)}\)
  - Examples
    - Flooding chance is 1 in million, flood cost would be $10M, not worth spending > $10
    - Severe earthquake chance 1/3000, $60M loss, then budget of $20K
- Simpler case: single point of failure in major router
  - 70% chance of failure every 24 months
  - One day to repair, with estimated loss of productivity $68K
  - Redundancy budget could be $24K
Legal obligations

- In addition to costs to company, there may be legal obligations to vendors, customers, and shareholders
- Contracts may allow for delays of $n$ days, which defines the amount of time available
- May require that individual parts of infrastructure be operational before the rest
  - Need to carefully track dependencies!
Damage limitation

- I.e., reducing the cost of the disaster (still subject to cost-benefit analysis)
- Relatively inexpensive, but specific to expected disaster
  - Put equipment above ground in flood plains
  - Mount equipment in earthquake areas
  - Use of lightning rods
- Other mechanisms
  - Fire protection systems that limit damage to computer systems (inert gases, delayed water systems)
  - Moisture detection for raised floors or UPS rooms
  - UPS for short power outages
Preparation

- In addition to damage limitation, you still need to be prepared for likely disaster scenarios
  - must be able to restore essential services to working order in a timely manner
- Need to
  - be able to rebuild data and services on new equipment if old equipment is not operational
  - arrange for replacement hardware in advance
  - arrange for a facility to put the replacement hardware
    - arrange for power, telephone, network connectivity at backup site
  - plan for time to get backup tapes from off-site storage